

WEDDING DONATION PROGRAM

FREQUENTLY ASKED QUESTIONS



How does the program work?

We know that planning a wedding can be stressful so we aim to make your wedding donation an easy process. Start by requesting a full information package online and our wedding specialist will be in touch to provide drafts of materials and confirm all the important details.

Once you have decided on the amount and type of materials our specialist will send an electronic proof for your review and approval, changes can be made if needed.

At this time we will ask you to secure your donation. You can make your donation online or by calling us with credit card details. A tax receipt for the full amount of your contribution will be issued. Once you have approved the proofs and completed your donation we will print your materials. You can pick up the package from our Foundation office or they will be mailed via Canada Post.

How does my donation help?

BC Children's Hospital is dedicated to conquering childhood diseases, providing specialized facilities and equipment and preventing illness and injuries for BC's Kids. Your generous donation will help fund critical but underfunded areas at BC Children's Hospital. You help us equip the hospital with tools designed for a child's growing body and fill it with experts who specialize in pediatric care. Our donors are the reason we can aim higher for our children and ensure we're there for each and every child who turns to us.

Can I designate my donation?

Yes, if there is a specific area you would like to support we are able to direct your donation to the requested department or research project.

Will I get a tax receipt for my donation?

Yes, you will receive a full tax receipt for the full amount of your contribution.

Is there a minimum donation?

We do set suggested donation amount for each of the printed materials available but are happy to work within your budget to create a package that will be meaningful for your celebration. Suggested donation amounts range from \$2 to \$5 per card, depending on quantities and items you are ordering.

Are there packages available?

Typically couples order one certificate and two or three tent cards for each table. Other sample packages are outlined in the information package.

Can I make changes to the printed message?

The messages on our materials are pre-printed so we are not able to make and changes.

How long will it take to receive my materials?

We suggest allowing 3-4 weeks for confirming your order, proofs, printing and shipping. If you need the materials sooner than this, we can expedite the process. For tighter timelines, we will need your help to finalize the order, approve the wording and complete your donation in a timely way. For rush orders you may be required to pick up your materials at our Foundation office or pay additional charges to have your package delivered by courier.

How do I receive my order?

Your package will be mailed via Canada Post or you can pick it up at our Foundation office located in the BC Children's Hospital Research Institute building at 938 28th Ave W in Vancouver. Our office hours are Monday to Friday 8:30 – 5:00. Express shipping by courier is available for an additional fee.

How do I make my donation?

- **Online:** <https://secure.bcchf.ca/donate/donation.cfm>

Please indicate that the donation is being made in lieu of your wedding favours

- **By Phone:** Please call our staff members at 604-875-2345 ext. 5937 and provide your credit card details over the phone
- **By Mail:** Send a cheque payable to BC Children's Hospital Foundation to 938 W 28th Ave Vancouver BC V5Z 4H4
- **In Person:** Please call to setup an appointment

Still have questions or want more information? Email weddings@bcchf.ca or call 604-875-2444.